

CWA LOCAL 3640 (INT)
MEMBERSHIP MEETING
SEPTEMBER 13, 2016

Call to Order: 6:01PM

Pledge of Allegiance

Chairperson: President Vickey Hoots

E-Board in attendance: Lori Manuel, Briggs Miles, Patsy Crews and Jerri Johnson. E-Board not in attendance: Darla Meyer (vacation) and Paul Lindner (sick).

Lori read the minutes from the membership meeting held July 12, 2016. Kim Meisner motioned to accept the minutes as read with a second from LaVonda Avent.

Motion carried: 7 for 0 against.

Vickey went over and discussed the financial report for July 2016-August 2016. Question raised about steward training payroll. Vickey explained how all steward training lost wages would be reimbursed by CWA National SIF fund. LaVonda Avent motioned to accept the financial report with a second from Kim Meisner.

Motion carried: 7 for 0 against.

Report of Officers: Nothing to report for time between membership meetings

Report of Committees: Rich Dennis gave his report from the Legislative committee, discussing the importance of the upcoming Presidential election. TPP was also discussed with encouraging everyone to call

congress on September 14th with national call-in day to stop the TPP. Next Legislative meeting is planned for 10/1/16 but could be changed to 10/8.

Old Business: Vickey advised everyone attending that the NC State meeting will be held in ILM 10/2-10/5. Local officers will be attending with members of management from both INT and RDU. Vickey advised everyone that members of management come at their own expense.

New Business: Vickey discussed health care due to questions with open enrollment with AA insurance. CWA/IBT sent a proposal to the company in May with alternate insurance. The company reviewed it and consulted with the Union and will consider it for 2018.

Vickey talked about the upcoming CWA Customer Service Conference being held in PIT 10/16-10/18. Local officers will be attending.

Vickey advised everyone that Steward training for INT was cancelled for August but rescheduled for September with 10 people.

Questions were raised about “gross misconduct” and when is it appropriate to hang up on an abusive customer. Vickey advised everyone to view new policies in web ref.

Discussion about when the company was planning on distributing the contracts. Vickey advised everyone to email their CCM’s asking what the delay was in printing and distributing our contracts.

Health and Welfare: Vickey asked everyone to keep our co-workers experiencing health issues in their thoughts and prayers.

Drawing for wearing red on Thursdays: July 2016 Kevin Henry and Ellen Bultman. August 2016 Amanda Hedrick and Josh Meyers.

Kim Meisner motioned to adjourn meeting with a second from LaVonda Avent. Motion carried, meeting adjourned at 7:15PM.

**CWA LOCAL 3640 MEMBERSHIP MEETING
OCTOBER 11, 2016
RALEIGH**

Call to Order: 12:01pm

Pledge of Allegiance

Chairperson: President Vickey Hoots

E-Board in attendance: Darla Meyer, Ken Grunwald, Rebecca Benton, Elsa Seraballs, and Deborth Haziz.

E-Board not in attendance: Lori Manuel and Tammy Scott

Darla Meyer read the minutes from the Membership meeting held August 9, 2016. Michael Hemmelgarn motioned to accept the minutes as read with a second from Jill Telcamp.

Motion carried: 9 for 0 against.

Darla Meyer went over and discussed the financial report for August 2016 thru September 2016. Ken Grunwald motioned to accept the financial report with a second from Michael Hemmelgarn.

Motion carried: 11 for 0 against.

Report of Officers: Vickey Hoots talked about the NC State meeting that was held early October in ILM. This is the meeting when members of LUS and LAA management meet with the officers of our Local for informal meetings. During the breakout session call monitoring was discussed in detail including the differences between the two call centers and different CCM's.

Vickey discussed flex time, shift adjustments, and the attendance control policy.

Report of Committees: Vickey advised anyone interested in phonebanking for the election to contact Ken Grunwald.

Old Business: None

New Business: CWA Customer Service Conference is being held in PIT October 16-18. Ken Grunwald and Nathalyn Bladen will be attending and will be on the panel per the National. Vickey and Darla will be attending the conference for our Local.

Healthcare and sign up deadline discussion followed for 2017.

Vickey discussed overtime and mentioned to everyone attending to review Article 7 Section E of our contract.

Health and Welfare: Please continue to keep your co-workers and families experiencing any hardships in your thoughts and prayers. Especially our fellow members who were affected by the floods from the aftermath of hurricane Matthew.

Drawing for attending the Oct 2016 membership meeting: Cathy Charters

Cathy Charters motioned to adjourn the meeting with a second from Tom Leonard.

Motion carried meeting adjourned at 1:45 pm.