

CWA LOCAL 3640 (INT)
MEMBERSHIP MEETING
NOVEMBER 8, 2016

Call to Order: 12:06PM

Pledge of Allegiance

Chairperson: President Vickey Hoots

E-Board in attendance: Lori Manuel, Darla Meyer, Paul Lindner, Patsy Crews, Briggs Miles, Jerri Johnson.

Richard Honeycutt (Vice President of District 3)

Vickey opened the Membership meeting introducing VP Richard Honeycutt and thanked him for visiting our Local.

Darla read the minutes from the membership meeting held September 13, 2016. Jarla Evans motioned to accept the minutes as read with a second from Kim Meisner.

Motion carried 10 for 0 against.

Darla went over and discussed the financial report for September and October 2016. Kim Meisner motioned to accept the financial report with a second from Lori Manuel.

Motion carried: 10 for 0 against.

Report of Officers: Vickey discussed the NC State meeting that was held October 3rd thru 5th in ILM. This is the meeting where members of management attend with the officers of the E-Board to discuss issues in a more relaxed setting. This year we had supervisors from both INT and RDU attend the meeting at their own expense. Issues discussed included call monitoring. Our officers noticed the differences in the two offices and between the senior supervisors and newer supervisors pertaining to call monitoring.

Vickey discussed the Labor advisory meeting held in DFW. Vonda Hardy and Richard Honeycutt attended this meeting. One of the issues talked about was elevate the everyday experience and training taking place on Memorial Day. For the LUS reservations agents training never took place on a holiday. The Union is

trying to get a letter from the company indicating there will not be any training on holidays in the future.

Vickey talked about the Customer Service conference held in PIT October 15th thru 19th. Vickey, Darla and Briggs attended from INT. Ken Grunwald and Nathalyn Bladen attended from RDU. This conference included 3 workshops on organizing, equality and key issues for customer service issues.

Report of Committees: Rich Dennis gave his report from the Legislative committee. Rich and Audrey Stewart volunteered many hours during the presidential election. Vickey commended both Rich and Audrey for all their hard work.

Old Business: None

New Business: Vickey discussed the management meeting. Discussion followed including issues with IW and computers going completely black during calls. VTO was discussed, including how it was given out and there has been reports of workforce loading vto incorrectly.

Patsy Crews motioned that the Local purchase a new computer for the President. Paul Lindner seconded the motion.

Motion carried: 11 for 0 against.

Vickey talked about scheduling all stewards for a contract refresher.

Health and Welfare: drawing for wearing red on Thursday's winners:

September 2016: Brandi Covington and Gennetta Dickerson

October 2016: Vergie Hart and Chris Atkins

Vickey turned the floor over to Richard Honeycutt, he spoke about learning more and more about the airline industry and thanked us for inviting him to our meeting.

Patsy Crews motioned to adjourn meeting with a second from Audrey Stewart.

Motion carried meeting adjourned at 1:40PM.

CWA LOCAL 3640 (RDU)
MEMBERSHIP MEETING
DECEMBER 13, 2016

Call to Order: 6:10 pm

Pledge of Allegiance

Chairperson: President Vickey Hoots

E-board in Attendance: Vickey Hoots, Darla Meyer, Ken Grunwald, Rebecca Benton, Elsa Serballs

Not present: Lori Manuel, Tammy Scott and Deborah Haziz

Darla read the minutes from the October 11, 2016 membership meeting.

Ami Jackson motioned to accept the minutes as read with a second for Nathlyn Bladen.

Motion carried 7 for 0 against.

Darla went over and discussed the financial report for November 2016. Nathlyn Bladen motioned to accept the financial report with a second from Ami Jackson.

Motion carried 7 for 0 against.

Report of Officers: Vickey talked about the Customer Service Conference in Pittsburgh in October 2016. Kenneth Grunwald, Nathlyn Bladen, Vickey Hoots and Darla Meyer attended. Vickey talked about the workshops that she attended. Nathyn talked about the panel she was on including people from AT&T. 7 people were on the panel. They discussed how people went from a "no vote" to a "yes vote" for the union. She spoke about her personal experiences, it was close to home and her family. She talked about the friendly March in Pittsburgh supporting the local people that were struggling with their companies. Ken worked in the workshops and said he enjoyed seeing and hearing from other agents from different companies.

We had our first joint Executive Board meeting in December in INT. We are going to have quarterly "Joint Executive Board Meetings".

Old business: None

New business: We are planning to have a 4 hour Steward Contract refresher training for RDU. Vickey said to become more familiar with the contract. One of the problems was LAA with sick time accrual. AA had already received the 8 days but problems with loading the additional 4 days because of the system, those days should be loaded soon.

Rebecca wanted to remind everyone about flex's and still working on it. We want people to use them if needed. Vickey mentioned that flex is in a test mode and the company is looking at the usage to elevate whether to keep the 30 minutes or drop everyone to 15. Rumors are flying about combined office bids. Vickey said per our contract, every office bids separately. Vickey also stated that we have heard nothing of either RDU or INT closing.

Rebecca talked about checking auto TA to make sure pay is correct. If anyone wants to view their schedule, Traci Wilson offered to help you or show you how.

We had guest from Local 3611 Grant Welch and Doug Adams. They are members of the Legislative

Committee.

Health and Legislative: Merry Christmas and Happy New Year!

Drawing for attendance: Ami Jackson.

Motion to Adjourn: Ami Jackson motioned to adjourn, second was Rob Longwell, motion carried, 7 for and 0 against. Meeting adjourned at 755pm.